

## **REGISTRATION & CANCELLATION POLICY**

### **IN-PERSON CLASSES:**

We kindly request that you register for all in-person classes no less than 1-hour in advance.

We kindly request that you cancel all in-person classes no later than 1-hour in advance.

### **VIRTUAL CLASSES:**

We kindly request that you register for all Virtual Zoom classes no less than 12-hours in advance.

We kindly request that you cancel all Virtual Zoom classes no later than 4-hours in advance.

### **PASS HOLDERS:**

Late Cancellation: A \$10 convenience charge may be charged to pass holders inside the cancellation window.

No-show: No pass credit or refund will be issued for no-shows.

### **COMMUNITY MEMBERS:**

Late cancellation: A \$10 convenience charge may be charged to the auto-draw account inside the cancellation window.

No-show: A \$15 convenience charge will be charged to the auto-draw account for no-shows.

### **SPECIAL EVENT CANCELLATION POLICY:**

We kindly request that you cancel all special event registrations 7-days in advance to help our staff prepare.

Late cancellations will incur a fee of 50% of total registration cost up until 48-hours before the event start time.

Late cancellations forfeit the full registration cost 48-hours/2-days, or less, before the event.

